

# Accreditation

## Affiliates Special Care Homes Newsletter



Cupar and District  
Nursing Home Inc.



Lumsden & District  
Heritage Home Inc.



Regina Lutheran  
Housing Corporation



Santa Maria Senior  
Citizens Home Inc.



The Qu'Appelle Diocesan  
Housing Company



The Salvation Army  
William Booth SPC

### Monthly Update

### Issue # 9, May 2016

**"Facilities shall participate in the accreditation process."** (Program Guidelines for Special Care Homes: Section 17, Title 17.2 Quality Improvement, Government of Saskatchewan)

#### Accreditation: Review

Accreditation is an ongoing process of assessing our continued services against standards of excellence.

Accreditation helps us improve quality, safety and accountability by shining a light on methods that work well, and those that need more attention. It creates stronger teams by improving communication and collaboration.

This is an opportunity for Affiliates to work together and establish the support, structure and procedures necessary for accreditation with focus on essential elements of quality and safety.

An organization begins the accreditation journey by assessing itself. Reviewing standards or self-assessment allows us to better understand our operations and provision of services and support to patients/ residents.

The self-assessment is an optional but beneficial measure that helps affiliates:

- assess and evaluate their current performance including strengths and weaknesses
- determine which areas require more detailed review, further improvement and follow-up
- set priorities and develop action plans to address areas needing improvement.
- implement a plan-do-check-act (PDCA) cycle

For a facility to successfully pass the accreditation, everyone needs to be actively engaged in this journey.

#### General Key Messages

- Accreditation is a quality improvement process; it helps us identify what we are doing well and where we need to focus our improvement efforts.
- Accreditation is a continuous undertaking. There is always room for improvement.
- We are committed to quality and safety in care delivery and provision of services and support to our residents.
- The safety of patients/ residents and care-partners is of the utmost importance to our organization.
- Quality improvement is in our aspiration and integrated into our everyday practices.
- The focus of accreditation is on the methods and procedures used to deliver care, not on individual health care providers.
- The whole organization is involved in accreditation, from front-line staff and volunteers to board members, patients/ residents and families.
- Our facility complies with Standards and Required Organizational Practices (ROPs), which address high-risk areas in health care.
- We take part in ongoing self-assessments to identify where we should focus our improvements.

TOGETHER we can achieve more.

"Teamwork makes dream work." – Bang Gae